

Calli Nguyen

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Summary

Current undergraduate senior endeavoring in biomedical research at LSU and LSUHSC, seeking more wisdom and experience in the medical field through clinical and research opportunities. Proven success in leadership, operational excellence, and organizational development with a keen understanding of elements of the food industry and hospital and laboratory settings.

Experience

Patient Care Representative

The Urgent Care • New Orleans, Louisiana

03/2020 - Present

- Scheduled approximately 35 patients per week and made reminder calls.
- Verified insurance coverage and collected co-payments.
- Triage patients by taking vitals and obtaining medical history.
- Obtained patient specimens for COVID-19 testing and urine drug screening.

Student Brand Ambassador

Kaplan Test Prep • Baton Rouge, Louisiana

04/2020 - Present

- Wrote media alerts and developed social media campaigns to promote Kaplan Test Prep.
- Communicated product value, quality and style to educate and entice potential customers.
- Worked with approximately 6 clubs to advocate for the benefits of Kaplan Test Prep onto club members and other LSU students.

Peer Mentor

Louisiana State University SCI-1001 • Baton Rouge, Louisiana

08/2020 - 01/2022

- Worked under the direction of instructors to guide incoming freshmen at Louisiana State University.
- Ran breakout sessions and engaged in conversations involving difficult worldly topics.
- Graded students' assignments and communicated in a timely manner.

Brand Ambassador

Pura Vida • Baton Rouge, Louisiana

08/2021 - Present

- Wrote media alerts and developed social media campaigns to promote Pura Vida products.
- Communicated product value, quality and style to educate and entice potential customers.

Brand Ambassador

Landau Uniforms • Baton Rouge, Louisiana

09/2021 - 02/2022

- Reviewed products and developed social media campaigns to promote Landau Uniforms.
- Communicated product value, quality and style to educate and entice potential customers.

Crew Member

Raising Cane's • New Orleans, Louisiana

07/2017 - 06/2020

- Assisted approximately 40 customers per hour with proper food orders.
 - Operated and sanitized kitchen and food preparation equipment.
 - Resolved challenging customer complaints to full satisfaction, promoting brand loyalty and maximizing repeat business.
 - Trained and assisted new kitchen staff members.
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Skills

Patient Care, Customer service, Food Service, Marketing, Public Relations, Insurance Verification

Education

Biological Sciences and Interdisciplinary Studies

Louisiana State University • Baton Rouge, Louisiana

05/2022

- Minor in Kinesiology (Health Sciences), Psychology, and Business Administration
 - Maximizing Access to Research Careers (MARC) Scholar
 - Supported by the National Institute of General Medical Sciences of the National Institutes of Health under award number T34GM136452
 - Awarded Dean's List: 2019-2022
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Languages

English, Vietnamese, Spanish